

Qualifications . . .

LCSI was founded in 1985 by a team of top manufacturing, distribution, and consulting professionals.

Large-scale project experience and special techniques enable us to deliver high-quality, timely, and cost-effective solutions to our clients.

Fees . . .

Fees depend upon the nature and amount of work required. Payback to clients has averaged annualized profit improvement of more than 7 times the total compensation paid to LCSI.

Mission . . .

Our mission is to help our clients select and apply sound practices in the pursuit of excellence in all areas of manufacturing, distribution, and project management.

QUALITY ?

MANAGEMENT CONTROL



Since 1985

LCS International, Inc.

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*Value Analysis, Quality and Project Management
with Assured Results*

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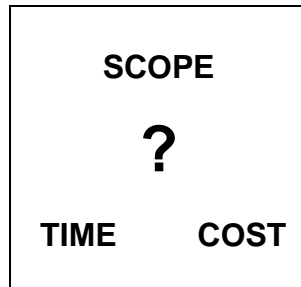
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*Value Analysis and Process Re-engineering
with Assured Results*

Quality Control . . .

Satisfying high expectations requires careful attention to key areas:



Scope - Customers want high-quality products and services without exception.

Time - Managers want timely delivery and predictable production schedules.

Cost - Investors expect a high-quality reputation and results within budget.

Options . . .

Experiment with a variety of methods until things get better.

Choose an area to focus on until a change is suggested.

Seek help in evaluating and selecting appropriate techniques.

Approach . . .

"What can be done to improve all levels of quality management?"

From selection of simple *fail-safe* tools to implementation of comprehensive *SPC*, activities supporting quality management can be measured and improved.

"Can things get better on their own?"

Patterns reinforced for long periods are easier to change with outside help.

"What if information requirements are constantly changing?"

With new problem-solving and meeting-management skills, flexibility is quickly introduced into formal structures.

"Do employees need to visit other facilities to learn?"

Guidance for strengthening employee problem-solving skills is more effective when offered near work locations.

"What services do executives and their employees receive?"

To ensure that our clients receive high quality services, we provide project management assistance to executives and training tailored to small groups.

Benefits . . .

Better quality - Product and service quality can be improved to provide more value for customers and stockholders.

Faster delivery - Lead-times along with cycle times for all processes can be reduced by linking key activities.

Lower cost - Product inspection and QA audits can be done more efficiently by integrating fundamental tasks.

Recent projects offer suggestions for near-term improvement goals:

Created and installed a PC-based process capability monitoring system that enabled a large powdered metals company to sustain projection with 60% less raw material on hand.

Restructured assembly projects to increase average output per employee more than 100% and improve on-time deliveries from 82.0% to 98.5%.

Developed methods for determining optimal storage locations for all parts, thereby reducing costs by \$280,000.

Installed production lines to minimize material handling and provide maximum process control capability to reduce the cost of quality 60%.

Designed a new monitoring system to reduce production delays 86%, thereby improving profits by \$600,000 annually.